

SHOR-LINE[®]
SINCE 1927

Shor-Pet Grooming Table

PRODUCT GUIDE



INTRODUCTION

Introduction

Thank you for purchasing Shor-Line products. As a leader in animal care equipment, our commitment to provide quality products and personable customer service is the same as it was in 1927.

This Guide provides information regarding the installation, use, and care of your Shor-Line product. Keep this Guide in a safe and convenient place for reference.

For further questions, to purchase additional products, or to replace a lost or damaged Guide, please feel free to contact Shor-Line:

SHOR-LINE

Schroer Manufacturing Company
511 Osage Ave.

Kansas City, Kansas 66105, USA

PHONE: 800.444.1579

LOCAL: 913.281.1500

FAX: 913.281.5339

EMAIL: guides@shor-line.com

WEB ADDRESS: shor-line.com

SHOR-LINE LIMITED

Vale Business Park Llandow,

Vale of Glamorgan CF71 7PF

United Kingdom

PHONE: +44 1446 77 20 41

FAX: +44 1446 77 36 68

EMAIL: quality@shor-line.co.uk

WEB ADDRESS: shor-line.co.uk

Shor-Line may provide instructions that supplement or supersede this Guide at any time. Contact Shor-Line to ensure the Guide is the latest version.

During installation, if a contradiction between this Guide, existing conditions, or local regulations arise, contact a Shor-Line representative before proceeding with installation. Discontinue use of the product if unsafe conditions become apparent.

Shor-Pet Hydraulic Grooming Tables are also referred to as "Table" in this document. Components and options may vary.

Visit Shor-line.com for a full list of TERMS AND CONDITIONS.

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READ THIS GUIDE COMPLETELY BEFORE INSTALLATION AND USE AND THOROUGHLY UNDERSTAND AND FOLLOW ALL SAFETY INSTRUCTIONS.



WEAR PERSONAL PROTECTIVE EQUIPMENT, such as, but not limited to, eye protection, back support brace, and gloves during installation. Failure to do so could result in SERIOUS INJURY.



This product is intended to be used for animals only. Do not use for anything other than the intended purpose.

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General information

Refer to the Guide, images and content to assist with the installation of the product. Throughout the Guide, safety notices provide help for a successful installation.

SAFETY FIRST!

Shor-Line uses the following symbols and signal words to identify potential hazards or unsafe practices:

Safety Alert Symbol



Indicates a potential personal injury hazard exists. It is important to heed any safety warning information associated with this alert symbol.

Signal Words for Hazard Alerting Safety Messages



Indicates a hazardous situation which, if not avoided, WILL result in serious injury or death.



Indicates a hazardous situation which, if not avoided, COULD result in serious injury or death.



Indicates a hazardous situation which, if not avoided, COULD result in minor or moderate injury.

Important Information Symbol



Indicates information considered important but not directly hazard related.

Personal Protective Equipment (PPE)

PPE refers to protective clothing or other equipment designed to protect against injury. It is the responsibility of the client/installer to ensure all local and federal codes are adhered to during the installation and assembly of this product. Included is a list of PPE items suggested, but not limited to, protective equipment to help complete the installation safely.

- Back Support Brace
- Gloves
- Metatarsal, foot protection
- Eye Protection

Shor-Line makes no guarantee, implied or otherwise, that the information included in this Guide will be complete or failsafe, or that the information will prevent an injury from occurring. Standard measures described may not reflect the full extent of all steps that may need to be taken in any given emergency instance.

California Proposition 65 Warning



This product can expose you to chemicals including chromium, which are known to the state of California to cause cancer. For more information go to: www.P65Warnings.ca.gov

Safety Warnings Included In This Guide

⚠ WARNING

*Do NOT leave patients on the table unattended. Failure to do so could result in **SERIOUS INJURY** or **DEATH**.*

***ALWAYS** maintain full control of patients when using the table or its operable functions. Failure to do so could result in **SERIOUS INJURY** or **DEATH**.*

*Do NOT use the table functions before checking to ensure the unit and surrounding area are clear of personnel, animals and obstructions. Failure to do so could result in **SERIOUS INJURY** or **DEATH**.*

*Keep personnel and animals clear of the foot operated lift control pedal, unintentional table functions (movement) could occur. Failure to do so could result in **SERIOUS INJURY** or **DEATH**.*

⚠ CAUTION

This product is intended to be used for animals only. Do not use for anything other than the intended purpose.

*Keep hands clear of possible pinch areas during installation, which if not avoided, could result in **MINOR** to **MODERATE INJURY**.*

Do NOT exceed the weight limitations (250 lbs) of the table. Exceeding the weight limit may cause equipment failure.

*Steel parts may have sharp edges, stay clear of and **DO NOT TOUCH** exposed edges which, if not avoided, could result in **MINOR** to **MODERATE INJURY**.*

NOTICE

When not in use, store the table in its closed position and unplug the unit.

Safety Decal Locations



Table Safety Decals Location (Quantity And Label Types Vary Per Model)

Safety Decal List			
Item	Part #	Description	Qty
01	059.3220.01	SAFETY DECAL, Caution - Keep Hands Clear	2
02		SAFETY DECAL, Warning - Proposition 65	1

Read all warning, danger and caution decals before equipment is operated. Never use equipment if decals are missing, hidden, improperly placed, damaged or altered. Keep safety decals clean and legible.

Contact Shor-Line (800.444.1579) for replacement safety decals.

Shipment Inventory And Inspection

Shipment Inventory

Upon arrival, unpack and inspect the shipment to ensure it is complete and free of any damages that may have occurred during shipping. Compare the packing list with the shipment to ensure all parts/components have been received.

NOTICE

This Guide can be used to identify parts and their associated part numbers listed on the packing slip.

Shipment Inspection

While verifying the shipment contents, take a moment to inspect each component for damage. This should be done before the shipment is signed received and accepted.

If damaged components are apparent, follow the instructions within Shor-Line's Damage and Freight Procedures.

Damage Reporting

Follow the instructions within Shor-Line's Damage and Freight Procedures.

Contact Shor-Line (800.444.1579) immediately to expedite replacements or repairs.

NOTICE

After fifteen (15) calendar days of receipt of merchandise, this policy becomes void.

Grooming Table Specifications

Part #	Description
903.3220.00	Shor-Pet Grooming Table, Hydraulic Lift Actuator, White
903.3220.01	Shor-Pet Grooming Table, Hydraulic Lift Actuator, Silver Vein
Contact Shor-Line for table model and finish options at (800.444.1579)	

Grooming Table Hydraulic Actuator	
Manual Hydraulic Pump, Pedal Actuated	Max Height (Floor to table top surface): 41 inches (1041mm)
Max at 250lbs (1112 Newton) Load	Min Height (Floor to table top surface) 20 inches (508)
Max Shaft Travel: 6 inches (152mm)	Elapsed time of travel min to max height (no load): 14 sec
	Elapsed time of travel max to min height (no load): 13 sec

SECTION ONE

Component Parts List

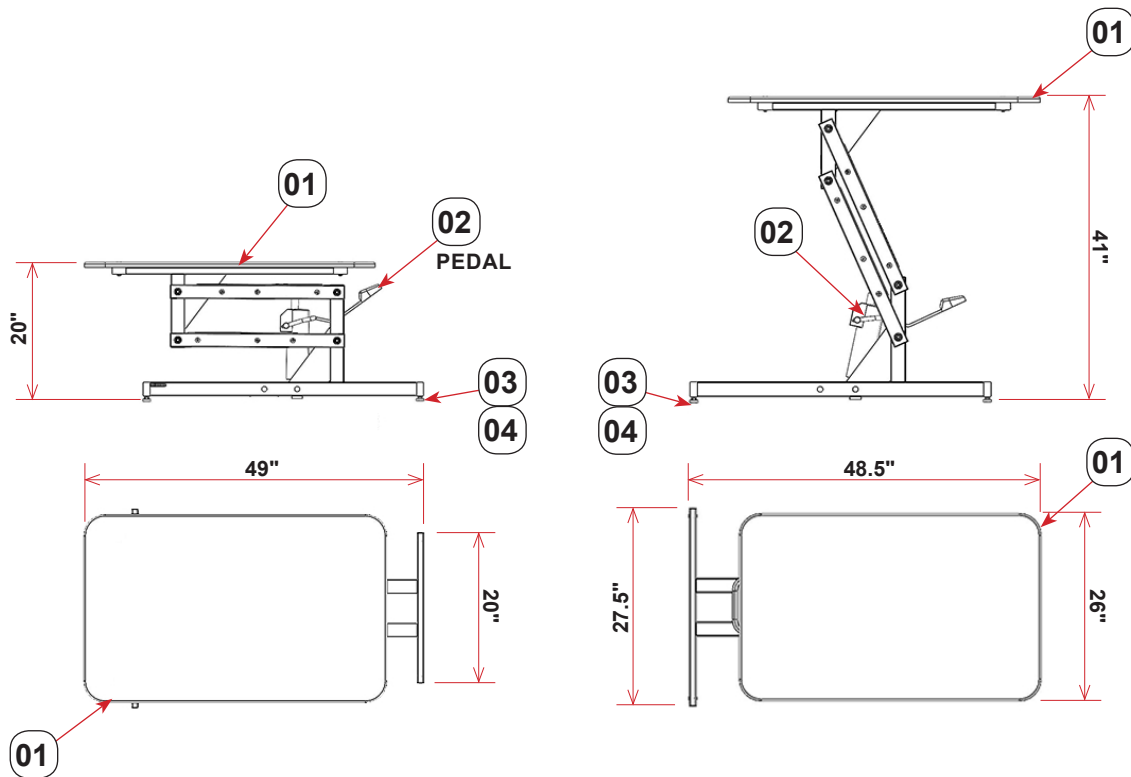


FIGURE 1.1 - Shor-Pet Grooming Table Dimensions and Parts List

Item	Part #	Description
	903.3230.00	Shor-Pet Grooming Table, White Frame
	903.3230.01	Shor-Pet Grooming Table, Silver Vein Frame
01	313.1187.19	Shor-Pet Grooming Table, 26x42.5" Top
02	181.0068.00	Hydraulic Lift Actuator (pedal)
03	062.3715.20	Leveling Foot Screw
04	051.0000.00	Leveling Foot Scuff Pad
05	803.3221.08	Fixed Grooming Arm Assembly (Not Shown) Optional Accessory
06	140.0001.32	Grooming Loop (Not Shown) Optional Accessory
Contact Shor-Line for table model and finish options at (800.444.1579)		

Installation

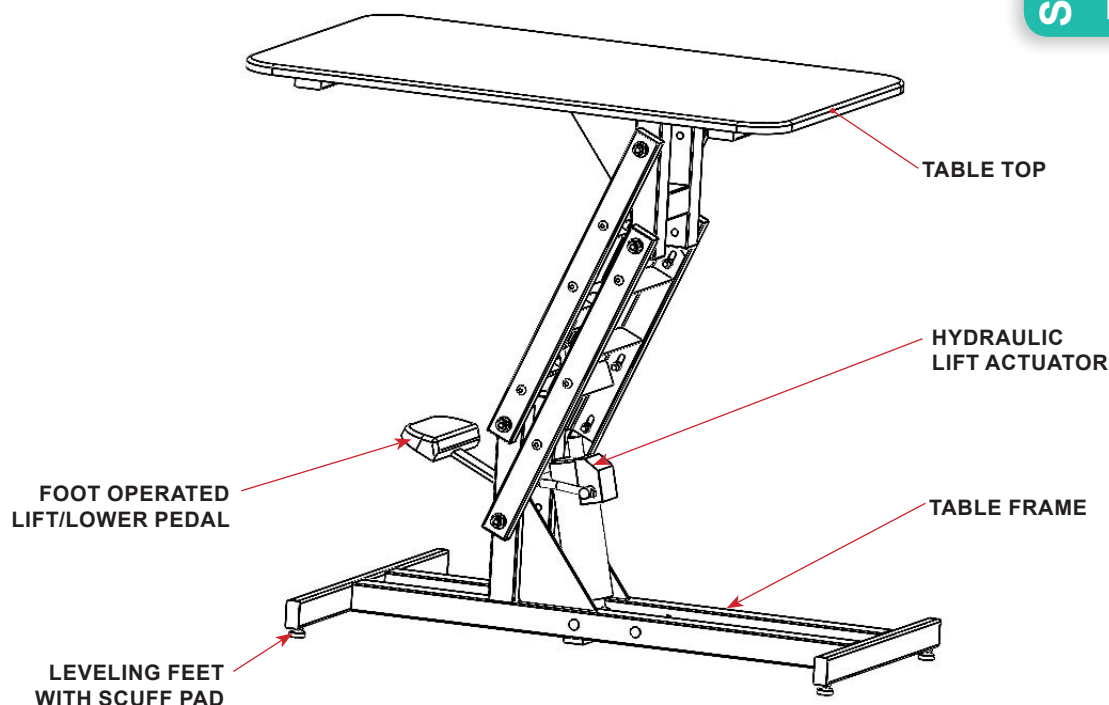


FIGURE 2.1 - Shor-Pet Grooming Table

Grooming Table Set-up

Adjustable Leveling Feet

After removing shipping material, carefully lay the table on its side to install the leveling feet and scuff pads.



WARNING

Enlist help and USE SAFE LIFTING PRACTICES during assembly, installation and moving equipment.



CAUTION

Keep hands clear of possible pinch areas during installation, which if not avoided, could result in MINOR to MODERATE INJURY.

NOTICE

Do NOT lift or move the table by the table top. Always move the table by the base frame using enough personnel and safe lifting procedures.

STEP 1: Lay the table on its side to install the adjustable leveling feet and scuff pads.

STEP 2: Thread the leveling screws (feet) into the bottom of the frame. Leave 1/2" of screw threading exposed. See FIGURE 2.2

STEP 3: Slip a scuff pad over each leveling foot.

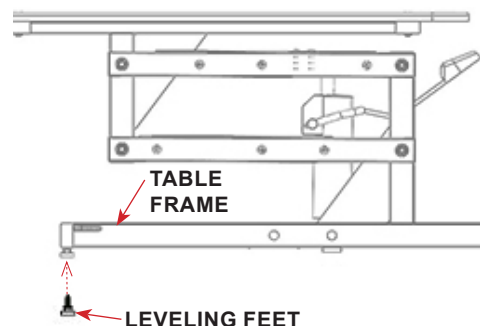


FIGURE 2.2 - Adjustable Leveling Feet

SECTION TWO

Fixed Grooming Arm (Optional Accessory)

Shor-Pet grooming tables are equipped with a table top measuring 26x42.5" long. The Fixed Arm Assembly (PN: 803.3221.08) includes the frame bracket, arm height bracket, shepherds hook grooming loop, slide stops and a scuff ball.

The fixed grooming arm (optional accessory) can be attached to the table frame and is mounted on the either end of the table. The arm bracket is bolted to the underside of the table top frame.

To install the fixed grooming arm into the arm height bracket the lower slide stop must be removed from the grooming arm. See FIGURE 2.7

Remove the acorn nut, spacers and bolt. If the arm is equipped with post end plug, remove before installing the fixed grooming arm. See FIGURE 2.3

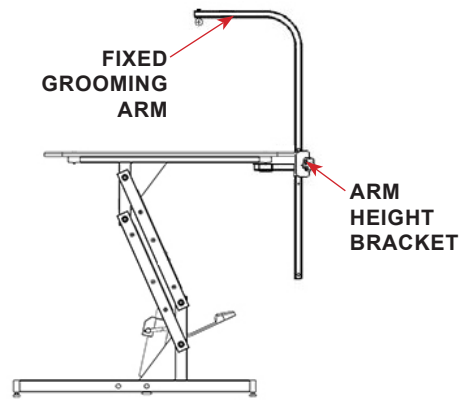


FIGURE 2.3 - Fixed Grooming Arm



WARNING Enlist help and **USE SAFE LIFTING PRACTICES** during assembly, installation and moving equipment.



CAUTION Keep hands clear of possible pinch areas during installation, which if not avoided, could result in **MINOR to MODERATE INJURY**.

STEP 1: Secure the fixed arm bracket to the underside of the table top frame using the hardware provided. See FIGURE 2.4

STEP 2: Slide the height bracket over the end of the arm swivel bracket if it is not already installed. Loosen the height adjustment bracket knob.

STEP 3: Slide the straight long end of the grooming arm down into and through the top of the height adjustment bracket. Ensure the top of the shepherds hook is facing towards the center of the table. Allow the arm to rest on the height control bracket, tighten the knob to help aid in the scuff ball installation.

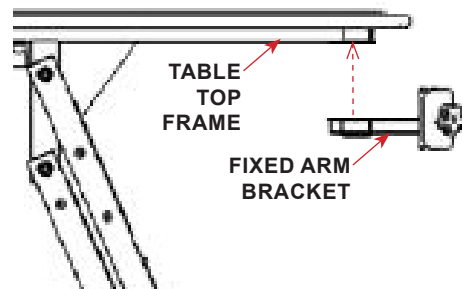


FIGURE 2.4 - Fixed Arm Bracket

STEP 4: Follow the adjustable arm procedures to complete the installation of the fixed grooming arm, lower slide stop pin and the scuff ball.

Scuff Ball

STEP 5: Thread the shoulder bolt through the bottom hole of the scuff ball and into the insert nut (teeth towards bolt) until the insert nut is just below the top of the scuff ball. See FIGURE 2.5

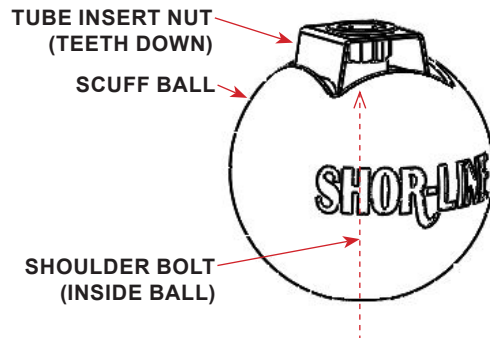


FIGURE 2.5 - Tube Insert Nut

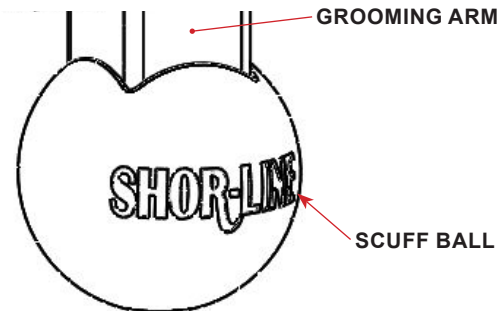


FIGURE 2.6 - Fixed Grooming Arm

STEP 6: Carefully align and insert the scuff ball assembly onto the end of the grooming arm. Apply pressure and work (wiggle) until the ball is seated to the bottom of the arm. See FIGURE 2.6

STEP 7: Tighten (tool provided) the shoulder bolt to secure the scuff ball in place. Do NOT over-tighten.

NOTICE

The shoulder bolt head should be recessed into the scuff ball. If the bolt head is exposed it can cause damage to the floor surface.

Lower Slide Stop

The lower slide stop pin is NOT used on some models of the grooming arm. The stop pin holes may be blocked by the scuff ball. Omit the stop pin if there is interference with the scuff ball assembly.

STEP 8: Slide one of the spacers onto the lower slide bolt and insert through the lower hole on the arm. See FIGURE 2.7

STEP 9: Insert the second spacer onto the screw and secure by tightening the acorn nut onto the bolt. Do NOT over-tighten.

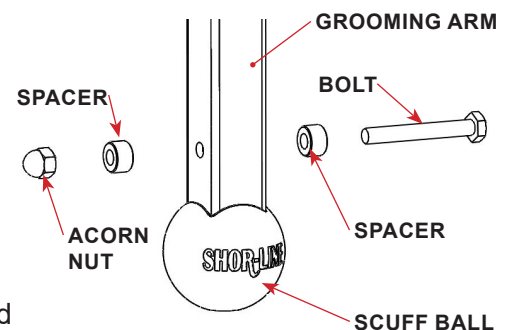


FIGURE 2.7 - Lower Slide Stop Pin

Component Replacement

If the hydraulic actuator replacement is required: Installation and repair of table components must be performed by a qualified contractor. Failure to comply will result in a void of Shor-Line warranties.

SECTION TWO

Maintenance Notes

Use And Care

Lift Table Safe Use Practices

Always use safe practices during loading and unloading patients from the grooming table. All procedures should be created by the facility owner and followed. Common sense and being aware of safety concerns should always drive procedures. Below is a list of recommendations and situational conditions that require attention, heed all warnings.

- Do NOT operate the grooming table before checking to ensure the unit and surrounding area is clear of personnel, animals and obstructions.
- Do NOT operate the grooming table on uneven flooring. Adjust leveling feet to ensure the unit is stable and the patient is secure during operation.
- Do NOT sit, stand or lean on the table. Animal use ONLY.

**WARNING**

Do NOT leave patients on the table unattended. Failure to do so could result in SERIOUS INJURY or DEATH.

ALWAYS maintain full control of patients when using the table or its operable functions. Failure to do so could result in SERIOUS INJURY or DEATH.

Do NOT use the table functions before checking to ensure the unit and surrounding area are clear of personnel, animals and obstructions. Failure to do so could result in SERIOUS INJURY or DEATH.

Keep personnel and animals clear of the foot operated lift control pedal, unintentional table functions (movement) could occur. Failure to do so could result in SERIOUS INJURY or DEATH.

NOTICE

When not in use, store the table in its closed position and unplug the unit.

Lift Function

The grooming table is equipped with a hydraulic lift feature to raise and lower the table platform approximately 21 inches.



Do NOT use the table functions before checking to ensure the unit and surrounding area are clear of personnel, animals and obstructions. Failure to do so could result in SERIOUS INJURY or DEATH.

Keep personnel and animals clear of the foot operated lift control pedal, unintentional table functions (movement) could occur. Failure to do so could result in SERIOUS INJURY or DEATH.

Hydraulic Lift

The hydraulic lift is operated by a foot activated pedal. Depressing the pedal lifts the table surface inches per pump.

To lower the table, fully depress and hold the pedal until the top reaches the desired height. Release the pedal to stop movement.

NOTICE

Do NOT exceed the weight limitations (250 lbs) of the table. Exceeding the weight limit may cause equipment failure.

When not in use, store the grooming table in the down position.

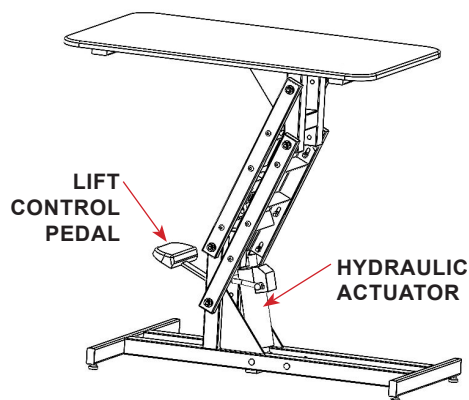


FIGURE 3.1 - Hydraulic Lift

General Maintenance & Care

Maintenance Recommendations

NOTICE *Routine maintenance will extend the quality and life of Shor-Line products.*

It is the owners responsibility to set-up scheduled maintenance programs, depending on use of the equipment. Scheduled preventive maintenance should include, but not limited to daily or weekly inspections and maintenance of products to prolong its longevity and to help maintain proper product functions.

- Follow manufacturers cleaning and maintenance recommendations outlined in product literature provided for components not included in these recommendations. Configurations/component parts may vary.
- Check alignment of operable panels, doors and components to ensure operation is free of obstructions. Adjust as required.
- Check any battery compartments to ensure the batteries are not failing, corroding the contacts or damaging the equipment. A pencil eraser can be used to clean electrical contacts in battery compartments.
- Check any wiring for kinks or exposed inner wiring. If damage exist, stop equipment use and contact Shor-Line Technical Services for direction.
- Check any hydraulic lift components for leaking fluid. If fluid is present, stop equipment use and contact Shor-Line Technical Services for direction. Do NOT attempt to repair hydraulic leaks.

Care Recommendations

NOTICE *Routine product care will extend the quality and life of Shor-Line products and aids in protecting animals from transmittable diseases and infections.*

It is the owners responsibility to set-up scheduled cleaning programs, depending on use of the equipment. Scheduled preventive cleaning should include, but not limited to daily or weekly inspections and cleaning of products to prolong its longevity and to help maintain finishes.

Safe Cleaning Practices

- Use the mildest cleaning procedure that will complete the job effectively. Ordinary waste deposits and fluids can usually be removed with soap and water, using a soft cloth or sponge. Rinse thoroughly with clear water and dry completely with a soft cloth to discourage hard-water spotting.
- Minor scale build up and some hard water spotting can be removed by washing with a vinegar diluted mixture followed by a clear water rinse and thorough drying.
- Bleach, deodorizing agents, disinfectants, and sanitizers can corrode stainless steel, thoroughly rinse all surfaces treated with these chemicals with a clear water rinse and dry with a soft cloth.
- If scrubbing is required, use only polymer or nylon fiber products made for use with polymer or nylon materials.
- Always rinse with clear water and dry of all surfaces treated with cleaning, sterilization solutions.

Unsafe Cleaning Practices (NOT Recommended)

- Do NOT use a dry cloth or wipe clear polymer surfaces which can scratch if dust/dirt is wiped with the hand or dry cloth.
- Polymer materials can discolor if exposed to sunlight, ultraviolet rays. Avoid direct sun exposure.
- Do NOT use ammonia or bleaches to clean polymer surfaces.
- Do NOT allow fluids to accumulate, puddle without removing and completely drying the surfaces and components. Standing water/fluids are a hazard and can cause damage to component materials.
- Do NOT use scouring powders that will scratch polymer finishes.

NOTICE *Steel wool or steel brushes should never be used to clean stainless steel or polymer surfaces, avoid abrasive cleaning techniques/supplies.*

SECTION FOUR

Terms And Conditions

Shor-Line's [TERMS AND CONDITIONS](#) can be found at shor-line.com

Damaged Freight Procedures

Freight Claim - Contact the technical services department toll-free at 1.800.444.1579

To file a freight claim:

Inspect ALL packages upon arrival. If containers show evidence of damage when delivered, the packages should be opened and inspected before the carrier leaves. The shipment should be inventoried and inspected jointly by the customer and the carrier. The driver will then make proper notation on the delivery receipt.

Customer must inspect all materials for shortages, damages, conformity with the order, and defects before signing any documentation requested by the carrier. Customer must immediately complete such inspection and shall not accept delivery of goods that are damaged or not in accordance with the bill of lading or packing slip without proper notification to the carrier and Shor-Line. If products are damaged, defective, shorted or appear not to conform to the order, Customer shall discontinue their use and immediately notify the carrier and Shor-Line of such condition and afford a reasonable opportunity to inspect the same.

Customer shall make, or provide Shor-Line in writing with all information necessary to make a claim against such carrier for any shortage, damage, or discrepancy of the shipment within fifteen (15) days after receipt of the products. Claims or written information thereon not so presented within fifteen (15) days after receipt of the products will not be allowed. No returned products will be accepted, credited or replaced, unless arrangements for their return have been made in compliance with Shor-Line's Return Policy.

If containers do not show evidence of damage, there may be "concealed damage". Customer must report any concealed damage within 15 days after receipt of the shipment. Such report is to be made directly to Shor-Line's Traffic Department who will file a claim with the carrier. All packaging and contents must be held for this inspection.

STEP 1: Customer must check goods, contents against packing slip, weight against bill of lading, containers, etc.

STEP 2: Customer fills out "Inspection Report of Loss or Damage Discovered After Delivery".

STEP 3: Customer is to sign the report form. A copy is left with the customer and should be forwarded to Shor-Line's traffic department to file a claim.

STEP 4: Call Shor-Line's Traffic Department to file a claim (1.800.444.1579). Shor-Line will arrange pick-up, return shipment, and replacement of the product.

Return Policy & Repairs - All products being returned for any reason or delivered for repair service (whether or not pursuant to the Limited Warranty) must receive advance authorization from Shor-Line. Customer must contact Shor-Line's Technical Service Department at 1.800.444.1579 to receive a Return Authorization Number. All products returned, except for warranty service or pursuant to the Product Satisfaction policy, are subject to a minimum 15% restocking charge. Customer will be responsible for all freight charges on returns.

Return Product Authorization - To assure efficient handling on damaged or defective equipment, or repairs, please contact our Technical Service Department for Return Product Authorization (1.800.444.1579). Failure to obtain Return Product Authorization will only delay processing and may result in the denial of any repair, replacement or credit.

Repairs - It is mandatory to contact Technical Service Department at 1.800.444.1579 prior to sending product for repair.

Limited Warranty

In the event the Customer is not fully satisfied with the quality or workmanship of a product, Shor-Line in its sole discretion may arrange either to credit Customer's account (excluding shipping and handling costs) or replace the product. However, Customer must notify Shor-Line in writing of its dissatisfaction within fifteen (15) days of receipt of the product from Shor-Line. Customer must also return the rejected product to Shor-Line (freight paid) within thirty (30) days of its receipt in compliance with Shor-Line's Return Policy (See Section 4). Shor-Line's obligation is limited to providing the applicable credit or product replacement, which will be processed only after receipt of the returned product. In addition, this Product Satisfaction Policy does not apply to specially designed, discontinued, used, factory second or repaired products.

SHOR-LINE warrants to the initial purchaser only of products manufactured by it that such products are free from defects in materials or labor for varying periods depending on the particular product and subject to the limitations and conditions set forth herein. SHOR-LINE's stainless steel products are warranted to be free from such defects for their normal useful life. SHOR-LINE's mechanical and electrical products, parts, devices and components (including such parts, devices and components of stainless steel products), and other non-stainless steel products are warranted to be free from such defects for one year. SHOR-LINE disclaims any express or implied warranty for products not manufactured by SHOR-LINE and the only warranty available therefor to customer is that offered by the products' manufacturers.

The warranty period shall run from the date of delivery to customer. If within the applicable warranty period a product proves to be defective as described herein, SHOR-LINE will repair or replace the product, at SHOR-LINE's sole discretion, conditional upon customer's written notice of the defect within fifteen (15) days after its discovery and compliance with applicable return procedures. Upon receipt of customer's notice including substantiation of customer's status as the initial purchaser and details of the defect, SHOR-LINE shall advise customer whether it plans to repair or replace the product. SHOR-LINE's obligation is solely limited to repair or replacement of a defective product and in no event shall SHOR-LINE be liable for transportation from or to SHOR-LINE's offices or any other expense which may arise in connection with this limited warranty or the aforementioned product satisfaction policy.

SHOR-LINE makes no other warranty or guarantee of any kind whatsoever, whether expressed or implied, statutory or otherwise including, but not limited to implied warranties of fitness and or merchantability. The above limited warranty constitutes SHOR-LINE's only warranty and no person or entity is authorized, on behalf of SHOR-LINE, to modify or expand upon the provisions expressed in the limited warranty statement. SHOR-LINE's liability under this limited warranty shall be limited as provided for above and the foregoing shall be the customers sole remedy and recourse under this contract. There are no warranties, which extend beyond the description on the face hereof and goods are sold as-is. SHOR-LINE's limited warranty is only available to the initial purchaser of its products.

Customer agrees to comply with all instructions and specifications furnished by SHOR-LINE relating to installation, care and application of products sold. Customer agrees that it will not modify, misapply, or misuse such products in any manner including one that would deviate from the products' intended use. Any repairs, alterations or service provided by parties other than SHOR-LINE, or its authorized representative may void this limited warranty. This limited warranty shall not apply to normal wear and tear, damage caused by accident, negligence, improper operation, or the use of the corrosive material (including without limitation bleach-sodium hypochlorite) on stainless steel surfaces. SHOR-LINE's limited warranty made in connection with this sale shall not be effective and shall be void unless such goods are applied and used in accordance with SHOR-LINE's instructions.

Limitation Of Liability

Under no circumstances shall SHOR-LINE be liable to buyer or any other person for any special liquidated, incidental or consequential damages, including, without limitation, damages based upon lost goodwill, lost sales or profits, work stoppage, delay, product failure, impairment of goods or otherwise and whether arising out of breach of warranty, breach of contract, negligence or otherwise, and in any case, SHOR-LINE's liability for any and all losses and damages sustained by buyer and others, rising out of or by reason of this contract, shall not exceed the original purchase price of the products upon which liability is founded. In no event shall any action be commenced against SHOR-LINE more than one year after the cause of action with respect to which the claim is made has occurred. SHOR-LINE shall not be responsible for expenses for repairs not made by SHOR-LINE without the prior written consent of SHOR-LINE. Product specifications are subject to change without any notice or obligation on the part of SHOR-LINE.

MAY 2021

SHOR-LINE[®]

SINCE 1927

SHOR-LINE

Schroer Manufacturing Company

511 Osage Ave.

Kansas City, Kansas 66105, USA

PHONE: 800.444.1579

LOCAL: 913.281.1500

FAX: 913.281.5339

EMAIL: guides@shor-line.com

WEB ADDRESS: SHOR-LINE.com

SHOR-LINE LIMITED

Vale Business Park Llandow,

Vale of Glamorgan CF71 7PF

United Kingdom

PHONE: +44 1446 77 20 41

FAX: +44 1446 77 36 68

EMAIL: quality@shor-line.co.uk

WEB ADDRESS: SHOR-LINE.co.uk